

Residential care

# Brainkind Victoria House



Brainkind Victoria House is a residential home in Victoria Dock, Hull, East Yorkshire, providing innovative rehabilitation and person-centred support to enable people to thrive after a brain injury. We ensure that the people we support live as independently as possible in an environment that enhances their wellbeing.

## About Brainkind Victoria House

Brainkind Victoria House is a purpose-built, long-stay residential home providing 24-hour specialist care and support for people with acquired brain injuries and complex neurological needs.

Our specialist rehabilitation is based on a neuro-behavioural approach. We focus on enabling people to function more independently and develop their lives as they choose. Our programmes include educational and therapeutic sessions; support for personal, social, and domestic skills; guided leisure time; vocational support and training; and access to the local community.

Brainkind Victoria House is equipped with a wide range of facilities to help support the delivery of our expert care.

We are situated on the Humber estuary with beautiful views and extensive gardens providing a pleasant environment to aid the people we support in their rehabilitation and recovery.

The people we support are actively involved in reviewing their progress. We promote the active involvement of families in the rehabilitation process, and home leave is encouraged wherever possible.

Whether someone needs assistance with daily tasks, help to improve emotional or social skills, or support to regain their physical independence, our services ensure that life after a brain injury is a **life well lived** – whatever that means to the people we support.





## Service overview and facilities

- Twenty-five ensuite bedrooms, all with lockable front doors, call systems, and hoists
- Specialist-assisted bathrooms
- Award-winning sensory gardens, with seating and raised flower beds
- An adaptive swing
- Communal areas for the people we support to socialise, including a dining room, comfortable lounges, and daily activities.
- Two residents kitchens to enable people to have food and drink between meal times.

## Becoming more independent

Access to the wider community is integral to rehabilitation. Brainkind Victoria House is located near the centre of Hull, with its wide range of shopping, leisure, and educational facilities, making it ideal for social integration. There are good connections to national transport routes, regular train services, an international airport, and ferries to Europe. Leeds and York are both less than an hour's drive and the seaside attractions of the east coast are close at hand.

## More support

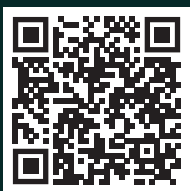
We have a full-time activities co-ordinator who can ensure hobbies and interests are provided for. We have good links with community services such as GPs, social services, OT, SALT, dietetics, bladder and bowel and all agencies to ensure partnership working for the best health outcomes possible. We have an experienced service manager and 2 assistant managers who support a team of senior support workers, support workers, cooks, domestic, admin, maintenance and catering staff.

## Conditions we specialise in

We provide support for and specialise in the rehabilitation of people with brain injuries and neurological conditions who are experiencing one or more of the following:

- Cognitive problems including thinking, memory, problem-solving, learning, awareness, and perception
- Physical impairments that affect mobility, posture, or dexterity
- Physical and verbal aggression
- Disinhibited and / or impulsive behaviour

**This is not an exhaustive list.  
We welcome all enquiries and consider each on a case-by-case basis.**



## Referrals

To make a referral please email [referrals@brainkind.org](mailto:referrals@brainkind.org) or call 01904 954 146 (cost as a standard landline) to speak to our team.

## Contact

Phone: 01482 213 010  
Email: [anne.rowan@brainkind.org](mailto:anne.rowan@brainkind.org)  
Address: Victoria House, Maldon Drive, Victoria Dock, Hull, HU9 1QA